Content

Title：	Regulations for Applying and Allocating Telecommunications Numbers Ch
Date：	2024.12.27
Legislative：	1.Promulgated on July 1, 2020. 2.Article 5, Article 26 and Article 30 were amended and promulgated by Ministry of Digital Affairs Order No.11260009361 and National Communications Commission Order 11200217490 on August 1, 2023. 3.Amended and promulgated all 25 articles of the Regulations by Ministry of Digital Affairs Order No.11360007851 and National Communications Commission Order 11300148230 on May 17, 2024. (Former Title: Regulations for Allocating and Governing Telecommunications Numbers; New Title: Regulations for Applying and Allocating Telecommunications Numbers) 4. Amended Article 7,16,17,21,24 and added Article 17-1 of the Regulations and promulgated by Ministry of Digital Affairs Order No. on 1136002990 Dec 27, 2024.
Content：	**Chapter One General Provisions** Article 1 These Regulations are enacted in accordance with the provisions of Paragraph 2, Article 69 of the Telecommunications Management Act（hereinafter referred to as the Act）. Article 2 The terms used in these regulations are defined as follows： 1.Telecommunications number: It refers to the number required to maintain the normal operations, such as intercommunication, identification, exchange and control of the public telecommunications network, including coding, identification code and subscriber number. 2.Coding: It refers to the telecommunications number used to control the routing and exchange of information of the public telecommunication network. 3.Identification code: It refers to the telecommunications number used to identify the network, route or service within the public telecommunications network. 4.Subscriber number: It refers to the telecommunications number used to provide a subscriber with telecommunications services. 5.Golden number: It refers to an easy-to-remember subscriber number or a subscriber number of certain arrangement rules or with special meaning. Article 3 Telecommunications numbers are classified as follows： 1.Coding： (1)Signaling point code (2)Number portability code (3)Mobile network code (4)Other system internal code 2.Identification code： (1)IDD identification number (2)Pre-selection override code (3)Area code (4)Special telecommunications number 3.Subscriber number： (1)Local line phone number (2)Mobile phone number (3)Satellite communication number (4)Internet phone number

(5)Intelligent virtual number
(6)IoT number

Article 4
The format of telecommunications numbers is shown in Annex 1.

Article 5
Those which apply for the allocation of identification codes to establish public telecommunication networks, signaling point codes, or subscriber numbers, unless otherwise prescribed in this Act, shall conduct telecommunications enterprise registration in accordance with the provisions of Article 5 of the Act.

Article 6
If one of the following situations occurs, the application will not be accepted：
1.Those which do not comply with the provisions of Article 5.
2.The telecommunications enterprise’s business suspended or terminated.
3.The documents that should be submitted are incomplete or the content that should be stated is incomplete, and the corrections are not made or still incomplete after being notified by the competent authority to make correction within a time limit.

Article 7
The telecommunications enterprise and those which have been allocated with special telecommunications numbers should cooperate with the competent authority to adjust the telecommunications numbers it has been allocated. When the users of telecommunications numbers proactively return the allocated telecommunications numbers, the competent authority may abolish part or all of the allocated numbers after reviewing and determining the compliance with the relevant provisions of these regulations.

Article 8　The application form prescribed in these Regulations should be published by the competent authority on its World Wide Web.
Chapter Two Application for Allocation of Telecommunications Numbers

Section One Application for allocation of coding

Article 9　When a telecommunications enterprise applies to the competent authority for the allocation of signaling point codes, it should submit the following documents：
1. Telecommunications Number Application Form
2. Signaling point code use plan（including the expected location of the network’s point of interface interconnected with other public telecommunications networks, and its signal method, network framework and capacity planning data）
3. Relevant supporting documents of the telecommunications enterprise registration
4. Other materials designated by the competent authority

Article 10
The competent authority should consider the following matters when reviewing the application for signaling point code allocation prescribed in the previous article：
1. Whether the type of the applied telecommunication numbers is necessary to provide services
2. Whether it specifies the expected location of the network’s point of interface interconnected with other public telecommunications networks
3. Whether the signal mode meets the requirements of the Signaling System No. 7 network
4. Whether it specifies the connection structure of the signaling point code switch inside the network and the connection structure with other telecommunications networks
5. Whether it specifies the brand, model, quantity, capacity and function of the signaling point code switch

Article 11
Each of the telecommunication enterprise's application for the allocation of the international signaling point code of the Signaling System No. 7 network is limited to one point code, and that of the national signaling point code of the Signaling System No. 7 network is at least one point code.

Article 12
Coding other than signaling point codes should be reported to the competent authority for reference prior to use.
The number use plan should be submitted when reporting for reference.

Section Two Application for allocation of identification codes

Article 13
When a telecommunications enterprise applies to the competent authority for the allocation of identification codes, it should submit the following documents:
1. Telecommunications Number Application Form
2. Identification code use plan (including the expected location of the network's point of interface interconnected with other public telecommunications networks, and its network framework and capacity planning data)
3. Relevant supporting documents of the telecommunications enterprise registration
4. Other materials designated by the competent authority

Article 14
The competent authority should consider the following matters when reviewing the application for identification code allocation prescribed in the previous article:
1. Whether the type of the applied telecommunication numbers is necessary to provide services
2. Whether it specifies the expected location of the network's point of interface interconnected with other public telecommunications networks
3. Whether it specifies the connection structure of the switch within the network and the connection structure with other telecommunications networks
4. Whether it specifies the brand, model, quantity, capacity and function of the switch

Article 15
Each of the telecommunication enterprise's application for the allocation of the identification code is limited to one identification code.

Section Three Application for allocation of special telecommunications numbers

Article 16
A government agency (organization), public welfare association, foundation, independent administrative institution or public enterprise for the need of providing emergency rescue services, public affair counseling services, public rescue services or charity services, etc., may apply to the competent agency for the allocation of special telecommunications numbers, after the approval by the national competent authority for business objectives or the superior authority by reviewing their statutory duties, establishment purposes, public welfare needs, etc.
The public utilities mentioned in the preceding paragraph refer to the following:
1. Electricity enterprises
2. Water supply enterprises
3. Public utilities recognized by the competent authority or the national competent authorities for business objectives.
The applicants prescribed in Paragraph 1 should submit the following documents to the competent authority to apply:
1.Telecommunications Number Application Form

2. A photocopy of the approval letter from the national competent authority for business objectives or the superior authority for each of the government agency (organization), public welfare group, foundation, incorporated administrative agency or public utility, and a photocopy of the supporting document of the public welfare group, foundation, incorporated administrative agency or public utility
3. Special telecommunications number service plan
4. The relevant documents that the telecommunications enterprise allocated with local line phone numbers and mobile phone numbers agrees to cooperate in the provision of special telecommunications numbers
The special telecommunications number service plan prescribed in Subparagraph 3 of the preceding paragraph shall clearly state the network framework, service provision method, service scope and object, service content, charging method, and other matters designated by the competent authority.
If the content that shall be stated regulated in previous paragraph is changed, the rationales of the changes shall be provided, along with the revised service plan, and an application for approval shall be submitted to the competent authority.

Article 17
The competent authority should consider the following matters when reviewing the application for special telecommunications number allocation prescribed in the previous article：
1. Compliance with the public switched telecommunications network numbering plan.
2. Specification of the structure of the subscriber's access to the network and the means and flow of incoming call lines.
3. Specification of the service coverage encompasses the whole country.
4. Specification of the charge standards for the service objects of each cooperative telecommunications enterprise.
5. Whether the service objects, service provision method, and nature of the service described in the plan are reasonable.
6. Whether the purpose of the application aligns with the special telecommunications number service plan.
7. The service provision schedule and whether the service is provided continuously.
The provisions of the preceding paragraph shall be applied when the competent authority reviews the change applications specified in Paragraph 5 of the preceding article.
The competent authority may conduct random inspections regarding the use of special telecommunications numbers allocated. The users of allocated special telecommunications numbers shall not evade, obstruct, or refuse such inspections.

Article 17-1
When the holder of allocated special telecommunications numbers is under any of the following circumstances and fail to make corrections within a specified period after the competent authority’s order, its allocated numbers may be abolishd by the competent authority:
1. Change in applicant's eligibility.
2. The purposes of the use not in compliance with Paragraph 1 of Article 16.
3. The services provided are inconsistent with the approved plan.
4. Evasion of, obstruction of, or refusal to cooperate with inspections conducted by the competent authority.
5. Cessation of service provision without justifiable reasons.

Article 18
Each of the telecommunication enterprise’s application for the allocation of the special number is limited to one special number.

Section Four Application for allocation of subscriber numbers

Article 19
Only the telecommunications enterprise allocated with signaling point codes

may apply to the competent authority for the allocation of subscriber numbers.

Article 20
When a telecommunications enterprise applies to the competent authority for the allocation of subscriber numbers, it shall submit the following documents：
1. Telecommunications Number Application Form
2. Subscriber number usage plan (Subscriber growth forecast data, network framework and capacity planning data)
3. Number of subscribers (exempt for the first-time applicant)
4. Sampling inspection report from an institution with public credibility (exempt for the first-time applicant)
5. Relevant supporting documents of the telecommunications enterprise registration
6. Other materials designated by the competent authority
The sampling inspection report from an institution with public credibility prescribed in Subparagraph 4 of the preceding paragraph refers to the sampling verification report of the number of subscribers issued by two persons with the expertise of science, engineering, commerce or management who are registered in the talent database of the Public Construction Commission, Executive Yuan.

Article 21
The competent authority should consider the following matters when reviewing the application for subscriber number allocation prescribed in the previous article：
1. Whether the type of the applied telecommunication numbers is necessary to provide services
2. Whether the number of subscriber numbers reaches the minimum usage standard (Annex 2)
3. Whether it includes subscriber growth forecast for more than three months in the future
4. Whether it specifies the structure of subscribers' access to the network and the connection structure with other telecommunications networks
5. Whether it specifies the brand, model, quantity, capacity and function of the switch
6. Whether it specifies the information on the numbers of subscriber numbers in use for prepaid and postpaid users and outward-ported users, and the information on the subscriber numbers leased to other providers of telecommunications services
7. Whether it determines the effective subscribers based on the subscriber's subscription information and call information, the latest bill, etc., and provides a sampling report from an institution with public credibility, with a 95% statistical confidence level or higher, an error of plus or minus 2%, and the expected value of the effective subscriber ratio being greater than or equal to 0.98
8. Whether the use management violates other regulations.

Article 22
The calculation method for the number of allocation for the application of subscriber numbers, the utilization rate of re-application and the application's quantity limit are as follows：
1. Local line phone number：It takes ten thousand numbers as a unit. For the first- time application, ten units are the cap for each area. The utilization rate should be more than 50% before it can be applied again, with five units as the cap each time.
2. Mobile phone number：It takes a hundred thousand numbers as a unit. For the
first-time application, ten units are the cap. The utilization rate should be more than 70% before it can be applied again, with five units as the cap each time.
3. Satellite communication number：It takes ten thousand numbers as a unit. Ten units are the cap for each application. The utilization rate should be more than 70% before it can be applied again.
4. Internet phone number：It takes ten thousand numbers as a unit. For the

first-time application, twenty units are the cap. The utilization rate should be more than 70% before it can be applied again, with ten units as the cap each time.
5.Intelligent virtual number：
(1)010 prefix：It takes a hundred thousand numbers as a unit. The first-time application is limited to one unit. The utilization rate should be more than 80% before it can be applied again, with five units as the cap each time.
(2)020 prefix： It takes ten thousand numbers as a unit. For the first-time application, five units are the cap. The utilization rate should be more than 80% before it can be applied again, with two units as the cap each time.
(3)030 prefix：It takes ten thousand numbers as a unit. Each application is limited to one unit. The utilization rate should be more than 80% before it can be applied again.
(4)050 prefix：It takes ten thousand numbers as a unit. The first-time application is limited to five units. The utilization rate should be more than 80% before it can be applied again, with two units as the cap each time.
(5)080 prefix：It takes ten thousand numbers as a unit. The first-time application is limited to three units. The utilization rate should be more than 80% before it can be applied again, with one unit as the cap each time.
(6)099 prefix：It takes ten thousand numbers as a unit. Each application is limited to ten units. The utilization rate should be more than 80% before it can be applied again.
6. IoT number：It takes a hundred thousand numbers as a unit. For the first-time application, fifty units are the cap. The utilization rate should be more than 70% before it can be applied again, with twenty-five units as the cap each time.

Article 23
After being allocated with subscriber numbers by the competent authority, the telecommunications enterprise should stipulate the number selection principle of the golden numbers except for the IoT numbers, and report it to the competent authority for reference before implementation; the same should apply to revisions hereof.
The number selection principle prescribed in the preceding paragraph should include the basic number selection principle (as shown in the attached tables) ; the subscriber numbers included in the number selection principle by the telecommunications enterprise should be provided to subscribers for lease through auction or number selection with a fee.

Article 24
If a telecommunications enterprise does not meet the minimum utilization rate of subscriber numbers set by the competent authority, the competent authority shall abolish part or all of the allocation of its subscriber numbers. However, this does not apply to those who get the allocated subscriber numbers for the first time less than three years or re-allocated less than one year.
The calculation method of the minimum usage rate and the number of recovery of the subscriber numbers are shown in Annex 2.

Article 25
The Regulations shall be implemented from July, 1st, 2020.
The amendments to these Regulations shall take effect on the date of promulgation.

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